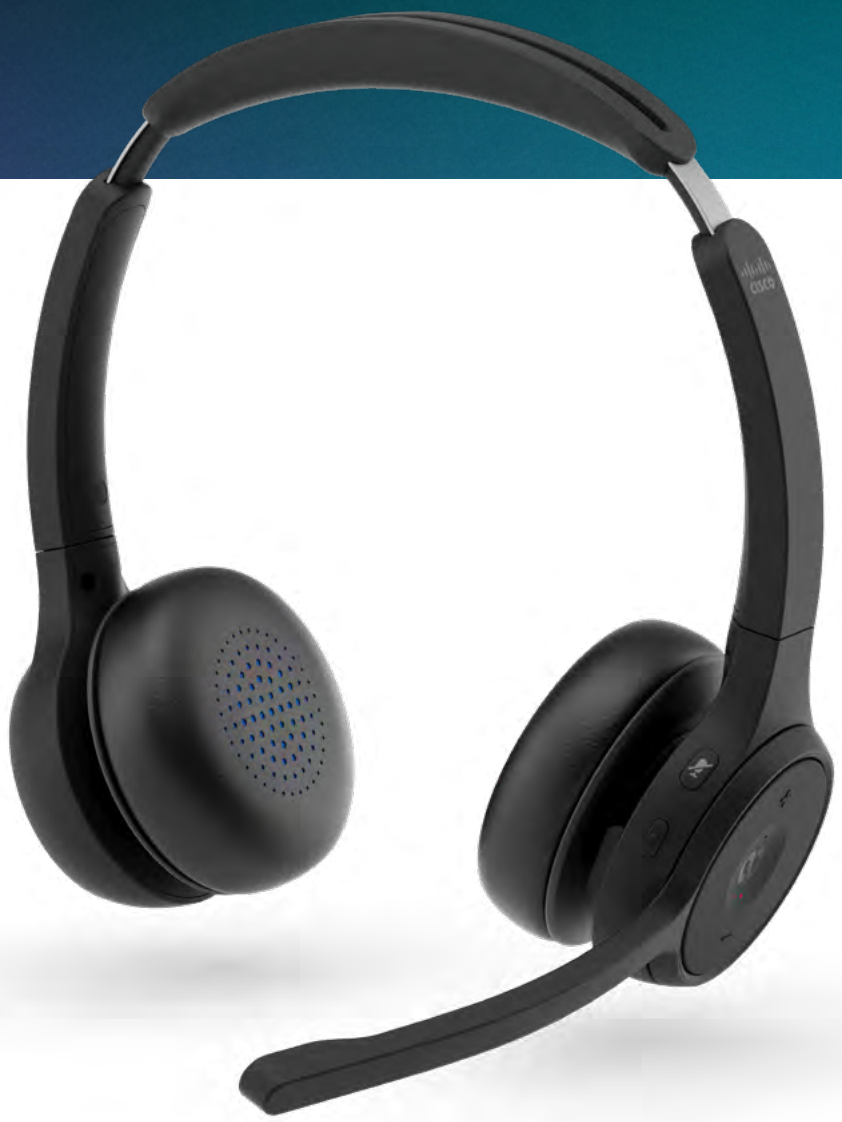
Datasheet

Cisco Headset 720 Series



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In a hybrid work environment, noise is a top concern regardless of where you decide to work that day. Therefore, having a business headset is required to keep you focused and sounding professional.

Product overview

Cisco is expanding its 700 Series headset line to include a lightweight headset with Bluetooth® that is designed for your hybrid lifestyle – at the office or at home.

The Cisco Headset 720 Series is an on-ear and wireless style that has everything you need in a business headset. The lightweight design and two wearing styles provides all day comfort paired with easy connectivity, 276° rotation boom arm with flip-to-mute, and the all-new one button to join for Webex or Microsoft Teams.

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Features and benefits

Table 1. Product specifications

FEATURE	BENEFIT
AI voice activated microphones	• AI powered voice activated microphones that eliminates all noise from your headset when you're not speaking and reactive when you do speak
Bluetooth® (5.0)	• Connect on the go to any device that supports Bluetooth. Simultaneously connect 2 Bluetooth devices
One button to join	• Webex button: integrates with Webex to give you the ability to join a meeting with one button to push or invoke the Webex App • Microsoft Teams button allows you to join a Microsoft Teams meeting with one button to push or invoke the Microsoft Teams application*
Flip-to-mute	• Flip the microphone up to mute yourself. Or down to unmute
Call Controls	• On-ear call controls include on/off, answer, end, mute, music stop/start or voice assistant
In-ear voice notifications	• Get audible notifications from connected devices such as low battery, headset on, headset off, incoming calls, and mute
Integrated Presence LED Light	• Automatic call presence or manual "Do Not Disturb" LED light available on the Webex version
Cisco Headsets mobile app	• Configure and customize your headset for an exceptional experience • Easily adjust equalizer settings, configure features, and discover all that your headset offers

* Dedicated Microsoft Teams certified version coming soon

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Table 1. (continued) Product specifications

FEATURE	BENEFIT
Enterprise-grade security	• Hardware and software protection through Cisco Secure Boot and image authentication to help communications stay secure
Centralized management	• Enables easy device management for administrators on Control Hub. • Reports device inventory to Control Hub via Webex App or Webex Desk Hub • Supports firmware upgrade and troubleshooting through Webex App or web-based Cisco Accessory Hub

Compatibility

For compatibility information with Cisco IP Phone, Cisco Webex Desk Series, Cisco Jabber, Cisco Webex Teams, and Cisco Webex Meetings, please refer to Cisco Headset Compatibility Guide for details.

Product specifications

Table 2. Connectivity product specifications

CONNECTIVITY	DESCRIPTION
Connectivity options	• Bluetooth ® • USB-A
Bandwidth	• Narrowband (8 kHz) • Wideband (16 kHz) • Full band (48KHz)

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Table 2. (continued) Connectivity product specifications

CONNECTIVITY	DESCRIPTION
Range	• 65 meters (213 feet)
Bluetooth profiles	• Headset Profile (HSP) • Hands-Free Profile (HFP) • Audio/Video Remote Control Profile (AVRCP) • Advanced Audio Distribution Profile (A2DP)
Bluetooth version	• 5.0

Table 2. Audio product specifications

AUDIO	DESCRIPTION
AI voice activated microphones	• AI powered microphones that eliminate noise from inactive speakers and reactivate when speech is detected
Voice assistant	• Supports Google Assistant and Siri
Hearing protection	• Acoustic shock protection from sounds louder than 118 dB (A)
Microphone type	• Two MEMS beamforming microphones • Microsoft Teams version meets premium microphone requirements for open office
Microphone frequency response	• 80 to 6800 Hz

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Table 2. (continued) Audio product specifications

AUDIO	DESCRIPTION
Sound codecs	• mSBC, SBC, CVSD
Speaker configuration	• Stereo
Speaker size	• 30 mm
Speaker impedance	• 32 ohms
Speaker bandwidth	• 20 Hz to 20 kHz

Table 2. Battery product specifications

BATTERY	DESCRIPTION
Talk time	• Up to 23 hours
Listen time	• Up to 45 hours
Charge time	• 2.2 hours
Quick charge	• Charge 10 minutes to get 2 hours talk time

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Table 2. Security product specifications

SECURITY	DESCRIPTION
Image authentication	• Ensures only images encrypted by Cisco AES-128 bit key are allowed
Secure Boot	• Ensures only authentic Cisco image can run on the device. Image is encrypted with Cisco AES-128 bit key and digests are calculated using AES-CCM

Table 2. General product specifications

GENERAL	DESCRIPTION
Headset only weight	• Mono: 120 g, Stereo: 168 g
Headset color	• Carbon Black
Replaceable ear pads	• Yes
Integrated Presence LED Light	• Automatic call presence or manual “Do Not Disturb” LED light on Webex version
Contents included in the box	• Headset • Cisco USB HD Adapter • USB-A cable • Soft travel case • Pointer Card

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Ordering information

Table 3. Ordering information

PART NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-721-BUNA-C	Single-Ear, Carbon Black headset bundle	Single-ear, carbon black headset with travel case, USB HD adapter, and USB-A cable
HS-WL-722-BUNA-C	Dual-Ear, Carbon Black headset bundle	Dual-ear, carbon black headset with travel case, USB HD adapter, and USB-A cable
HS-WL-700-BA-USBA=	USB HD Adapter	USB A HD Adapter only
HS-WL-700-CBLKITC=	USB C Accessory kit	USB C to C cable (1.27m) and USB A to C adapter

Warranty information

The Cisco Headset 720 has a one-year limited liability warranty.

Cisco environmental sustainability

Information about Cisco's environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the "Environment Sustainability" section of Cisco's Corporate Social Responsibility (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the "Environment Sustainability" section of the CSR Report) are provided in the following table:

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Table 4. Environmental sustainability

SUSTAINABILITY TOPIC	REFERENCE
Information on product material content laws and regulations	Materials
Information on electronic waste laws and regulations, including products, batteries, and packaging	WEEE compliance

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

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Call to action

No matter how, when, or where your business is collaborating, Cisco Headsets extend the collaboration experience to keep you connected with a full range of wired and wireless headsets.

For more information
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